

Stolen Cargo Shipment Recovered



Customer

Saieg & Maggi is a Chilean company that advises growers, exporters, shipping companies and agencies on supply chain best practices. They use Emerson GO Real-Time trackers to monitor an average 2,500 customer loads per year consisting of sea freight containers, reefer trucks and air loads.

The Company exclusively uses GO Real-Time Trackers because the units do not need to be retrieved at the end of the shipment in order to receive the complete trip visibility. Today, a Emerson GO Real-Time Tracker is placed on each container prior to leaving the facility.

Challenge

Saieg & Maggi alerted authorities that a load they were monitoring for their customer, Pacific Nut, had been stolen. The container was transporting a load of walnuts and almonds valued at \$228,000. The thieves placed signal inhibitors on both the truck and the container in an attempt to eliminate GPS signal and evade authorities.

Summary

VISIBILITY



24/7

Real-time monitoring

COST SAVINGS



\$228,000

Stolen walnut shipment

“ Although the truck was untraceable due to the signal inhibitors, the GO Real-Time XL Tracker inside the container never stopped reporting.

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Solution

Fortunately, Saieg & Maggi placed a GO Real-Time XL Tracker on the container, providing complete visibility of the vehicle's location in real-time. Although the truck was untraceable due to the signal inhibitors, the GO Real-Time XL Tracker inside the container never stopped reporting.

With the help of the Emerson Cargo customer support team, authorities were able to locate the truck which was being unloaded at a private residence in Lo Prado, Santiago. The entire shipment was recovered and six individuals were detained.

According to Gonzalo Saieg, managing director at Saieg & Maggi, the benefits of the GO Real-Time Tracker product line extend far beyond theft management. Claims have significantly decreased with the use of this temperature monitoring technology.

Gonzalo estimates that about 25% of their loads in 2016 received critical temperature alerts in transit, which they were able to correct immediately. This generated a cost savings of hundreds of thousands of dollars for customers. On the few loads that they were unable to save, the temperature reports were accepted by the insurance company, making the claim process more efficient.

Result

- Recovered stolen load of walnuts valued at \$228,000
- Complete visibility of the high-value shipment despite strategically placed signal inhibitors
- All six thieves involved were detained



Emerson GO Real-Time XL Tracker with real-time temperature, location and security

